

Winflows 3.0

a discussion in question and answer format

Customers frequently asked questions (FAQs) and responses are presented below, grouped by the following categories:

- Functionality
- Technical Requirements
- Support
- Commercial Terms

functionality

Winflows is a tool for designing and simulating the operation of reverse osmosis systems. This version provides exposure to SUEZ reverse osmosis (RO) membranes and the extensive SUEZ cartridge filter product line.

what makes Winflows different from other manufacturer's simulation software?

Winflows 3.0 provides exposure not only to SUEZ's vast selection of membrane products but also to SUEZ's extensive cartridge filtration so you can ensure your membranes have the proper pre-treatment. Winflows also has some key new features that might not be found in similar software offered by other manufacturers including:

- 3 Pass systems
- Permeate Split and Recycle
- Antiscalant Dosing
- Energy Recovery Devices
- Ability to Combine stages

This allows the user to simulate more complex designs if necessary and also allows the user to fully optimize the design of their system.

does the simulation incorporate cartridge filtration?

This version of Winflows allows the users to select a cartridge filter from SUEZ's large filter product line portfolio.

does the program recommend pretreatment chemicals if required?

Winflows 3.0 incorporates the SUEZ Argo Analyzer* software, which analyzes the scaling potential of the feedwater and recommends a chemical type and dosage if necessary for the particular scenario.

technical requirements

where do I download the Winflows software?

You can download a copy of Winflows 3.0 at www.suezwatertechnologies.com/winflows.jsp.

You will need to download the software, which also contains the database of the SUEZ membrane specifications for use in the program.

how do I know this is the most up to date version of the software?

The version number is posted on the website will be updated as soon as a new version is released. Please visit the site if you are unsure if the version you have is the most up to date. The database is updated more frequently than the program, so also check whether there is a more recent version of the database available.

what does my computer system need to operate Winflows?

- Windows 98 or later
- Windows installer 3.1 or later
- 100MB to download program
- 610MB to run program with .Net Framework

Find a contact near you by visiting www.suezwatertechnologies.com and clicking on "Contact Us."

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support

who will train me on how to use the software?

SUEZ will offer online web based training as requested. Please contact your local SUEZ representative if you wish to set up some training.

Who do I contact if I have questions about the program or require some help?

Please contact your local SUEZ representative with any questions you might have regarding the software, how it works or any other technical questions.

commercial terms

How much does Winflows cost to download?

This is a free download from SUEZ.