

# services solutions

improve your operations with SUEZ expertise and service contracts

SUEZ offers complete services solutions, supplying any water quantity and quality needed to meet customer requirements. Whether it is shifting Capex to Opex, supplying volume demands, fulfilling emergency needs, meeting compliance requirements or relying on us to run your water treatment plant, SUEZ has the service solution for your water or wastewater treatment needs. No matter which service contract we provide to you, our service team is focused on operating safely at all times.

## service contracts



### emergency response

SUEZ emergency response offers 24/7 deployment of assets and expert resources to minimize downtime. When an unplanned water event occurs, you need to get up and running again as quickly as possible. SUEZ has one of the largest fleets of mobile water treatment systems to restore you to normal operation.



### bridge systems solutions

These service contracts help you to maintain your system operations during an upgrade, maintenance, peak demand and start-up & commissioning. Customers rely on SUEZ experts to bridge their water treatment needs for specific short-term events.



### asset care services

SUEZ's asset care services provide flexible services packages to care for your assets throughout their lifetime. Our agreements can be adjusted to meet your specific needs and provide you access to expertise, improved productivity, troubleshooting and detecting problems, guaranteed performance, retrofits and upgrades and customer operator training.



### expert operations guidance

Our experts guide your water plant operators to proactively manage system operations to keep your systems running smoothly. SUEZ can trouble shoot issues and provide training to your team, ensuring that your systems produce the quantity and quality of water needed.



### full operations transfer

By outsourcing your water or wastewater plant management to SUEZ, you can stay focused on your business. SUEZ will guarantee system performance of your water treatment plant with full operations delegation. You transfer the risk to us and move from Capex to Opex costs when you select SUEZ to own and maintain your equipment.

# enabling solutions

## smart delivery

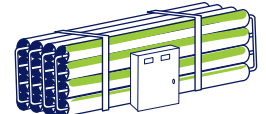
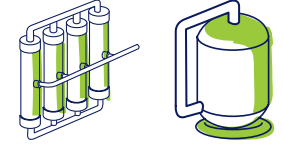
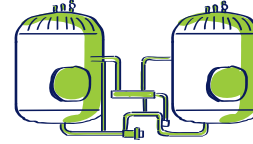
Across our services contracts, SUEZ leverages cutting-edge digital technologies to maximize performance and transform your operations. For example, InSight\* enhances reliability, safety and efficiency of SUEZ services by using an asset performance management (APM) solution for our proprietary technologies. The InSight APM uses data and analytics to ensure assets operate at the highest levels of reliability and output.



## robust technologies

Maintain your system operations with SUEZ's influent & pre-treatment, high purity/demineralized and effluent & re-use technologies including:

- pre-treatment, influent water technologies – multi-media filtration, ultrafiltration, reverse osmosis and clarifiers.
- high-purity / demin technologies – ion exchange, mixed bed polish, condensate polish and softening.
- effluent / reuse technologies – multi-media filtration, ultrafiltration, reverse osmosis, clarifiers, membrane bioreactors and dissolved air flotation.



## support team



### global field service

With safety at the forefront, our field service team provides expertise in technology and operations for plant commissioning, start-up and operations.

Additional expertise in control systems and InSight monitoring.



### logistics

24/7 support for equipment dispatch and order placement based.

Visibility to global asset location and availability.



### technical support

24/7 support for customer and SUEZ operated systems.

Coordination with applications engineering for maximum up-time.



### customer excellence

Proactive monitoring of on-site asset performance powered by InSight.

Scheduling exchanges to minimize customer touch, maximize asset run-time.



## we can help

Whatever your service, SUEZ can help. The Service Solutions from SUEZ are flexible and tailored to your specific needs. Find out more by contacting your SUEZ account manager or visit us at [www.suezwatertechnologies.com](http://www.suezwatertechnologies.com)

Find a contact near you by visiting [www.suezwatertechnologies.com](http://www.suezwatertechnologies.com) and clicking on "Contact Us."

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